

COCAG Changes Suspensions for Minor Errors

The Central Office Code (NXX) Assignment Guidelines require NANPA to suspend Central Office Code (NXX) Assignment Request Part 1 applications when “minor errors” are identified.

Specifically, Section 5.2.1 of the guidelines states:

“Receive NXX Code application from SPs and validate the entire application to determine if the request is in compliance with code assignment policies and guidelines. If one or more errors are identified, the Code Administrator will notify the applicant with a list of all errors on the application. Upon notification, the application is suspended and the applicant has up to two business days to respond with the corrections back to the Code Administrator. If the application is returned within the two business days with all errors corrected, the Code Administrator will lift the suspension and proceed with the assignment process. If the errors identified by the Code Administrator are not corrected by the applicant within two business days, the Code Administrator will issue a Part 3 denial. The NANPA is required to withhold numbering resources from any U.S. carrier that fails to comply with the reporting and numbering resource application requirements.”

NANPA will suspend requests with minor errors as defined below:

- Up to 3 missing mandatory fields on Central Office Code (NXX) Assignment Request Part 1 (as designated for request type new, change, return). If four or more mandatory fields are missing, the request will be denied.
- Invalid Switch CLLI or Tandem CLLI (e.g. 10 characters vs. 11 characters)
- The code applicant not stating on Part 1 that the OCN change is due to merger/acquisition

If one to three minor errors are identified on a Part 1 request, a Part 3 suspension will be sent to the service provider listing all errors found and instructions to respond within 2 business days with a corrected Part 1. If the corrected Part 1 is not received by the required date, NANPA will issue a Part 3 denial.

If the corrected Part 1 is returned within the allotted timeframe, the suspension will be lifted and the code administrator will proceed with processing of the application.

****VERY IMPORTANT:** Service providers must include the NAS tracking number supplied in the suspension message with their response to NANPA, or final processing of their request will be delayed.