

Second Quarter 2012

Provided by the North American Numbering Plan Administration

#### 2011 NANPA Performance Evaluation

At the June meeting of the North American Numbering Council (NANC), the Numbering Oversight Working Group (NOWG) presented its evaluation of NANPA's 2011 performance. The NOWG rated Neustar's performance as the NANPA as "exceeded" indicating that NANPA's performance exceeded the requirements established by the industry and the FCC. A copy of the report can be found on the NANC Chair website (www.nanc-chair.org).

The basis of the evaluation was the NOWG's in-depth review of NANPA activities and survey responses received from 37 telecommunications service providers and 25 state regulators. The NOWG's interactions with NANPA, including monthly NOWG/NANPA status meetings, NANPA's annual operational review, the change order review process and NANPA reports to the NANC were all considered in the evaluation.

According to the NOWG, as in previous years, the NANPA, "revealed a high level of client satisfaction with the continued perseverance, professionalism, and expertise exhibited by NANPA personnel when performing their NANPA duties. The NANPA continued to consistently

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## Completing the Correct NRUF Utilization Form

Service providers who have been assigned numbering resources are required to complete a minimum of one utilization form within the NRUF 502 form. In some cases, you may need to complete more than one utilization form. With the addition of thousands-blocks data to the Utilization Missing Report (UMR) in NAS, some service providers are now realizing they have completed the incorrect utilization form.

NANPA suggests that the service provider first determine if they are a primary carrier or an intermediate carrier. A primary carrier is defined as a carrier that receives numbers directly from NANPA or the Pooling Administrator. An intermediate carrier is defined as a carrier that receives numbers from another carrier.

Next, you need to determine if you are a rural or non-rural carrier. A rural carrier is defined in the Communications Act, 47 U.S.C. § 153(37). Please note that NANPA does not determine if a carrier qualifies as rural. Additional information may be found in the Rural Carrier Certification section of the NRUF Geographic Job Aid.

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#### **Neustar Awarded NANPA** Contract

On June 18, 2012, the Federal Communications Commission (FCC) awarded Neustar a new NANPA contract for an additional five-year term as a result of a competitive bidding process administered by the FCC. The new contract will continue through 2017.

In 1997, the FCC named Neustar as the neutral administrator of the North American Numbering Plan. NANPA is responsible for the management of the integrated telephone numbering plan that serves 20 North American countries, coordinating area code relief planning and the collection of service provider utilization and forecast data.



#### **INC Calendar**

INC 125: August 14-16, 2012

Denver, CO

INC 126: October 2-4, 2012

Overland Park, KS

INC 127: December 3-7, 2012

St. Louis, MO

#### **NANC Calendar**

Sep 20 Washington, D.C.

Dec 13 Washington, D.C.

#### **News Brief**

On September 29, 2012, the BIXBYNORTH rate center will be consolidated under the BIXBY rate center in Oklahoma's 918/539 overlay complex.

Service providers submitting a non-geographic NRUF by email should send the email to cocus@neustar.com instead of nruf500900@neustar.com. Also, service providers submitting updates by email to their non-geographic NRUF(s) should send the email to rev-cocus@neustar.com instead of rev500900@neustar.com.

An NRUF preparation checklist has been added to the NANPA website (http://www.nationalnanpa.com/nruf/NRUF\_Preparation\_Checklist.pdf). This checklist was distributed via the NANP Notification System on June 18, 2012 and appeared in the 1Q12 NANPA Newsletter.

Per Planning Letter 436, NANPA has initiated assignment of codes from NPA 566 for Personal Communications Services (PCS) due to the exhaust of the supply of codes in NPAs 500, 533, and 544 in April 2012.

The April 2012 NPA and NANP exhaust projections were posted on the NANPA website at the end of April. Notice of their availability was distributed via the NANP Notification System. ■

### New NPA Relief Planning Process Enhancement

NANPA has introduced another new aid to assist the industry in the relief planning process. This new aid was introduced in the Nevada 702 NPA Relief Planning project. Along with other enhancements mentioned in a 1Q12 NANPA Newsletter article (see "NPA Relief Planning Process Enhancements"), NANPA is using this on-line meeting aid to display excerpts from the Industry Numbering Committee (INC) NPA Code Relief Planning & Notification Guidelines. The display of these excerpts will assist the industry in understanding the INC criteria for relief alternatives, making decisions during NPA relief meetings, and deciding what to include in the relief petition for their recommendations to the applicable state regulatory authority.

As a neutral third party, NANPA takes no position on the type of relief recommended. The meeting aids only include information the industry has developed during previous industry meetings.

## August 1, 2012 NRUF Reminder

NANPA reminds service providers that their NRUF Form 502 is due on or before close of business on Wednesday, August 1, 2012. Carriers are reminded to report utilization data as of June 30, 2012 and forecast data for the next 4 1/2 years, with Year 1 on all forecast forms referring to resources needed for the remainder of 2012.

If a carrier needs to update the February 1, 2012 forecast between July 1 and July 31, the carrier must submit the August 1, 2012 NRUF. If the carrier has not yet finished the utilization reporting at that time, the carrier can submit the new NRUF for August 1, and then must update the NRUF to include the utilization portion(s) on or before August 1, 2012.

Please see the NANPA website, www.nanpa.com, through "Services" then "NRUF Data Collection & Analysis" for directions regarding methods of submission and to download the recently-updated NRUF 502 Geographic Job Aid and/or the Non-Geographic Job Aid.

As a reminder, if you have not already registered to be a user of NAS, you must do so prior to submitting your NRUF. This applies to all reporting carriers who intend to submit NRUF information. Also, please be sure your NAS registration is still active (i.e., your NAS password has not expired). For assistance with NAS registration and password issues, please contact the NAS Customer Support Desk at 1-866-623-2282 or nanpa-login@neustar.biz.

Questions regarding this reminder may be directed to 571-434-5789 or 301-885-2428. ■

### **Meet your NANPA**



Name: LaShanda Tomlinson

Position: Senior NRUF Administrator

Current Responsibilities: Responsible for the daily operation of the NANP Numbering Resource Utilization/Forecast (NRUF) collection process and provides ongoing assistance to service providers in complying with FCC rules for reporting resource utilization and forecast information via the NRUF reporting process.

Time with NANPA: 13 years

Work Background: Prior to joining Neustar, LaShanda was a certified credit counselor for a nationwide credit counseling agency. With NANPA, LaShanda initially served as a Customer Support Administrator and Manager for the NPA Relief Planners before assuming her NRUF responsibilities in 2000.

Interesting Tidbit: While in high school, LaShanda used her elective credits to enroll in a nursing program and graduated as a certified nursing assistant.

Outside the office: LaShanda is an avid chef who loves to cook and make cakes. She is best known for red velvet, cookies & cream and carrot cakes and cupcakes, which are always in high demand among family and friends. ■

## **CIC Reporting a Requirement**

Submission of semi-annual Entity and Access Provider Carrier Identification Code (CIC) reports is now a requirement due to updates made to the CIC Assignment Guidelines (ATIS-0300050) in May 2012 (www.atis.org).

Entity and Access Provider semi-annual CIC reports covering the period from January 1 through June 30, 2012 (1H12) are due to NANPA no later than July 31, 2012, as specified in the CIC Assignment Guidelines. These reports may be submitted as Word™, Excel™ or PDF™ document attachments to an email or by fax. The reports should be submitted to Nancy Fears at nancy.fears@neustar.biz or via fax to 208-694-5329.

Please ensure the accuracy of the reports before they are submitted, as information in these reports is considered to be certified. Semi-annual CIC reports are the sole tool used by NANPA to confirm if a CIC is being used in accordance with the CIC Assignment Guidelines or to determine if a CIC is subject to reclamation by NANPA.

#### 2011 NANPA Performance Evaluation

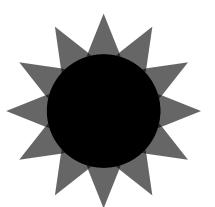
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and effectively demonstrate their expertise as the custodian of numbering resources in all areas in which they were involved."

Each year, the NANC is responsible for conducting a performance evaluation of the NANPA. In response to the evaluation, NANPA prepares a Performance Improvement Plan (PIP), which addresses those items identified by the NOWG that require NANPA attention. For 2012, the NOWG expressed their desire for NANPA to continue to proactively search for ways to improve processes, educate customers, and enhance system functionality. In addition, the NANPA is requested to work with the NOWG to examine the feasibility of automating NANPA entries into Telcordia's BIRRDS as well as implement training videos that are available on the NANPA website.

The 2011 NANPA performance survey was the second year an on-line capability was available for respondents to provide their input.

NANPA would like to thank all of those entities that took time out to provide their input on this important matter. Your feedback on NANPA's performance is extremely important in our continuous efforts to meet our customers' requirements. Thanks again for your participation.



Stay cool this summer!

#### Where Did the NPA Codes Go?

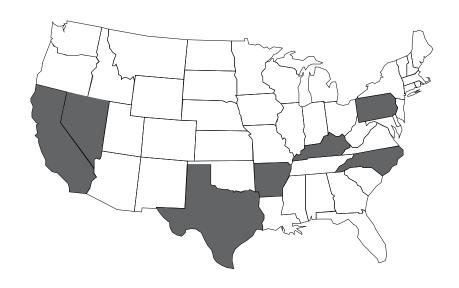
Have you ever wondered what states have exhausted area codes? NANPA has the answer.

The table below is a list of the exhausted geographic NPAs in the US. While the current count of available codes is zero, it should be noted that occasionally a code or codes are returned which then gives the appearance the NPA has not exhausted.

Additionally, there are eight NPAs that have less than ten NXX codes available for assignment: CA 714 & 760, CT 203, NJ 201, PA 724, TX 214, UT 801 and VA 703.

For more information, please see the Central Office Code Assignment Activity Records on the NANPA website (http://www.nanpa.com/reports/reports\_cocodes\_active.html).

State	Exhausted NPAs	Overlay Complex
CA	310	310/424
СО	303	303/720
GA	678	404/770/678/470
GA	770	404/770/678/470
IL	630	630/331
IL	773	312/773/872
IL	815	815/779
IL	847	847/224
MA	508	508/774
MA	617	617/857
MD	301	301/240
MD	410	410/443/667
MD	443	410/443/667
MS	601	601/769
NC	704	704/980
NJ	732	732/848
NJ	973	973/862
NY	212	212/646
NY	347	718/347/929
NY	718	718/347/929
ОН	330	330/234
ОН	419	419/567
OR	503	503/971
PA	215	215/267
PA	610	610/484
PR	787	787/939
TX	281	713/281/832
TX	713	713/281/832
TX	817	817/682
TX	972	214/972/469
WV	304	304/681



## **Area Code Relief Planning Activity**

North Carolina 919/984 Overlay Completed – The implementation of the 984 overlay of the 919 NPA took place on April 30, 2012. (See PL-422).

California 408 NPA Overlay — On October 20, 2011, the California Public Utilities Commission approved an all-services overlay as the relief method for the 408 NPA. Permissive 1+10-digit dialing started on April 21, 2012 with mandatory 1+10-digit dialing starting October 20, 2012. The effective date of the new 669 NPA is November 20, 2012. (See PL-430).

Relief Petition filed for Kentucky 270 NPA — On February 23, 2012, NANPA conducted an NPA relief planning meeting for the 270 NPA. The industry reached consensus to recommend an all-services overlay to the Kentucky Public Service Commission (PSC). NANPA filed a petition on behalf of the industry with the PSC on April 2, 2012.

Arkansas Overlay Implementation Suspended — On June 22, 2012, the Arkansas Public Service Commission suspended the 327 NPA overlay of the 870 area code. This decision was based upon the revised projected exhaust date for the Arkansas 870 NPA from 2Q2015 to 4Q2020. Per the Order, NANPA, in cooperation with the industry, is to file a new, proposed implementation plan at least 22 months ahead of the projected 870 NPA exhaust. (See PL-437).

Industry Recommends Overlay for the Nevada 702 NPA — On April 26, 2012, NANPA conducted a relief planning meeting for the 702 NPA. The industry reached consensus to recommend an all-services overlay to the Nevada Public Utilities Commission (PUC). NANPA filed a petition on behalf of the industry with the PUC on June 6, 2012.

Pennsylvania 814 NPA Relief Dismissed — On April 26, 2012, the Pennsylvania Public Utilities Commission dismissed the December 7, 2010 decision to implement a geographic NPA split. The 582 NPA relief code was reclaimed and placed in "reserved" status.

Texas 512 NPA — On June 28, 2012, the Texas Public Utilities Commission ordered an all-services overlay of the 512 NPA with the 737 area code. Details of the implementation plan will be published in a NANPA Planning Letter later this summer. ■

# neustar

NANPA News published quarterly by Neustar, Inc.

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### Completing the Correct NRUF Utilization Form

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The final step is determining which utilization form to complete. Below is a summary of each of the forms.

- U1 Utilization Reporting for Non-Rural Primary Carriers: Use the U1 if you are a non-rural primary carrier or a rural primary carrier participating in thousands-block pooling. Although this form is for "Non-Rural Primary Carriers", this is the only form for rural primary carriers to submit utilization at the thousands-blocks level.
- U2 Utilization Reporting for Rural Primary Carriers: Use the U2 if you are a rural primary carrier not participating in thousands-block pooling.
- U3 Utilization Reporting for Non-Rural Intermediate Carriers: Use the U3 if you are a non-rural intermediate carrier.
- U4 Utilization Reporting for Rural Intermediate Carriers: Use the U4 if you a rural intermediate carrier. Service Providers are encouraged to review their NRUF submission to ensure they are completing the appropriate utilization form(s). ■