



Third Quarter 2005

Provided by the North American Numbering Plan Administration

## 2004 NANPA Performance Evaluation

At the September meeting of the North American Numbering Council (NANC), the Number Oversight Working Group (NOWG) presented its evaluation of NANPA's 2004 performance. NOWG judged NeuStar's performance as the NANPA as "more than met" indicating that NANPA's work met and often exceeded the requirements established by the industry and the FCC. A copy of the report can be found on the NANC Chair website ([www.nanc-chair.org](http://www.nanc-chair.org)).

The basis of the evaluation was the NOWG's in-depth review of NANPA activities and survey responses received from nearly 50 telecommunications service providers and 20 state regulators. NOWG's interactions with NANPA, including monthly NOWG/NANPA status meetings, NANPA's annual operational review, the change order review process and NANPA reports to the NANC are all considered in the evaluation.

According to the NOWG, during 2004, the NANPA "continued to successfully address many issues some of which resulted in changes to the Central Office Code Administration Guidelines (COAG). Other issues were resolved quickly by NANPA with little or no interaction with the NOWG and/or other groups." Further, the "NOWG believes the high level of client satisfaction revealed in the survey results is due to the perseverance, outstanding professionalism and expertise exhibited by NANPA personnel while performing NANPA duties."

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## NRUF Survey Conducted

A survey of over 1,200 service providers was conducted in May to obtain input on the Numbering Resource Utilization/Forecast (NRUF) reporting process. A total of 136 individuals responded, representing a participation rate of approximately 11%.

The survey solicited satisfaction and importance ratings on a variety of topics including NAS on-line functionality, email/spreadsheet submission, documentation and support.

Respondents were asked to provide satisfaction and importance ratings based on a scale of 1 to 5, with 5 being extremely important and 1 not important at all. The survey included the ability for each respondent to provide comments on each question.

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## NAS Refresher Training Available

NANPA is planning refresher training on the use of the NANP Administration System (NAS) NRUF on-line capabilities, as well as the NANP Notification System (NNS) and public website. NANPA provided similar training in early 2004 with the implementation of NAS.

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### Mark your calendar!

#### INC Calendar

Oct 24-28, 2005 – Las Vegas, NV

Nov 29 - Dec 9, 2005 – Washington DC

Jan 31- Feb 3, 2006 - Tampa, FL

Mar 19-25, 2006 - Las Vegas, NV

Jun 6-9, 2006 - TBD

Aug 22-25, 2006 - TBD

Oct 24-27, 2006 - TBD

Dec 5-8, 2006 - TBD

#### NANC Calendar

Nov 30, 2005

Jan 24, 2006

Mar 14, 2006

May 16, 2006

Jul 18, 2006

Sept 19, 2006

Nov 30, 2006

### NNS/NANPA Public Website Training

This training will address the number resource information on the NANPA website as well as the use of the NNS. The purpose of the training is to familiarize interested parties with what data is available on the website and where it can be found, and to help users access NPA relief planning and other important documents available via NNS.

Training dates and times are as follows:

October 13, 2005: 11:00am ET / 2 hours

October 19, 2005: 2:00 pm ET / 2 hours

Each session is limited to 30 participants on a first-come, first-serve basis. An NNS notice was distributed the week of September 26, 2005 announcing the two training sessions. Participants will not be required to register with NANPA for this training. For more information, contact Wayne Milby (wayne.milby@neustar.biz) or Joe Cocke (joe.cocke@neustar.biz)

### NAS NRUF Training

This training will focus primarily on the NAS NRUF on-line submission functionality used by service providers submitting utilization and forecast data. A review of the email (excel) submission method will also be addressed.

Training dates and times are as follows:

October 27, 2005: 11:00am ET / 2 hours

November 2, 2005: 2:00pm ET / 2 hours

November 8, 2005: 11:00am ET / 2 hours

Each session is limited to 30 participants. Additional sessions will be scheduled if demand warrants. An NNS notice was distributed the week of October 10, 2005 announcing the three training sessions. Participants will be required to register with NANPA (Al Cipparone, NRUF Manager, al.cipparone@neustar.biz). ■

## Checking NRUF Data

Have you ever received a Missing Utilization notification, a response of “No NRUF on file” when you feel that you have submitted your data?

Here is a way to check to make sure your Utilization and Forecast data is on file. NRUF Reports are located within NAS and may be downloaded using Microsoft Excel. The report will include data submitted properly for the current reporting period only. Please follow the appropriate steps:

Utilization Report	Forecast Report
Login to NAS	Login to NAS
Click on 'NRUF Reports'	Click on 'NRUF Reports'
Click on 'NRUF Utilization Report'	Click on 'NRUF Forecast Report'
Select appropriate State & NPA	Select appropriate State & NPA
Click 'Continue'	Click 'Continue'

Service Providers must have an active NAS profile, with NRUF selected and the OCN included in their NAS profile. ■

## FCC Grants Authority to California for Specialized Overlays

The FCC has granted partial authority to the California Public Utilities Commission (CPUC) to implement two specialized overlays (SOs) in their state – one in Northern California and one in Southern California.

The CPUC seeks to place all transparent or non-geographic based numbers in the SOs, which would include those numbers used for services and technologies such as automated vehicle response systems, unified messaging services, automated teller machines (ATMs), point-of-sale machines, numbers assigned to modems or fax machines, paging services, Voice over Internet Protocol (VoIP) services and dial-up numbers of Internet service providers (ISPs) but excludes cellular services.

The authority is limited to establishing the SOs and not to the take-back of existing numbers. Also granted is a limited one-year waiver on the ten-digit dialing requirement. The CPUC must notify the FCC’s Wireline Competition Bureau of the specific services to be included in the SOs prior to implementation.

The Commission specifically states that rationing is not necessary in the SOs or the underlying NPAs that are the subject of the CPUC’s petition. But the FCC did emphasize numbering rules continue to apply in the underlying NPAs as well as in the SOs (e.g. pooling, porting, sequential number assignments).

To date, the CPUC has not issued any order to establish the SOs. ■

## Submit a Part 1 for Rate Center Changes

When there are changes to rate centers, including those changes resulting from a rate center consolidation, it is the responsibility of the service provider to notify NANPA of any rate center change that affects current code assignments. The service provider notifies NANPA by submitting a Part 1 - CO Code (NXX) Assignment Request Form. This can be done through the NAS or submitted directly to the Pooling Administrator for pooled NXXs. It is very important to notify NANPA of these changes.

Service providers should notify NANPA if they have NXXs affected by the following recent and upcoming rate center changes:

The following Rate Center consolidations were effective on 03/01/05:

Washington - 360 NPA		Consolidated Rate Center
TOPPENISH and ZILLAH	TOPPENISH	
MABTON and BICKLETON	MABTON	
BRINNON and QUILCENE	HOODCANAL	
GARDINER and PT ANGELES	PT ANGELES	
Washington - 509 NPA		
DALLESPORT and WISHRAM	DALLESPORT	

The following eight rate centers were affected as a result of an approved tariff:

Maryland - 410/443 NPAs		
WATERLOO RC	WATERLO236 and WATERLO238	11/07/05
Maryland - 301/240 NPAs		
ASHTON RC	ASHTON236 and ASHTON238	08/01/05
DAMASCUS RC	DAMASC236 and DAMASC236	09/12/05
WSNGTNZN15 RC	WSNG236Z15 and WSN238Z15	11/14/05
WSNGTNZN14 RC	WSNG236Z14 and WSN238Z14	11/21/05
WSNGTNZN13 RC	WSNG236Z13 and WSN238Z13	12/12/05
LAUREL RC	LAUREL236 and LAUREL238	12/12/05
Idaho - 208 NPA		
Idaho Boise and Meridian Rate Centers	Boise Rate Center	11/02/2005

## CO Code Effective Dates

The Central Office Code (NXX) Assignment Guidelines (COCAG) direct applicants to request an effective date at least 66 calendar days after the request is sent to NANPA. The 66 days for standard activation is made up of 45 days for code activation, 7 days for AOCN processing, and 14 days for NANPA processing. This means that the NANPA Code Administrator can grant an effective date that is 52 calendar days from the date that the request is processed. The standard may be shortened if the applicant seeks expedited code activation, modification or disconnect. Note that a code expedite does not obligate any other service provider to activate the code in less than 45 days.

The details regarding documentation required to request an expedite and types of requests that require homing tandem operating company agreement can be found in the COCAG located at <http://www.atis.org/inc/docs.asp>. Applicants should also keep in mind that requests for NXXs in pooling areas, and changes or disconnect requests for pooled NXXs, must be first be sent to the Pooling Administrator (PA), so the 66 calendar day timeframe begins the day NANPA receives the request from the PA. ■

## Area Code Relief Activity

**New area code for Georgia** – In preparation for the 706/762 NPA overlay in Georgia, permissive 10-digit dialing started on September 1, 2005 in the 706 NPA. Mandatory 10-digit dialing will begin April 3, 2006. During the permissive dialing period, customers may dial either 7 or 10 digits. All calls that were local in area code 706 will continue to be local calls in the 706/762 area codes. The new 762 NPA will be dialable when the central office codes within the 706 area code are exhausted. At that point, customers requesting a new number will be assigned a number beginning with area code 762.

**Recent relief planning efforts in Illinois** – NANPA, on behalf of the industry, filed an implementation plan on September 26, 2005 for the 730 NPA to overlay the 618 NPA in Illinois. Local calls will require 10-digit dialing with 1+10-digit permissive dialing at the service provider's discretion. Toll calls will require 1+10-digit dialing with 10-digit permissive at the service provider's discretion. NANPA will convene an industry meeting when the supply of available NXX codes in area code 618 reaches 65. At that time, the industry will work to establish a 13-month implementation interval for the 730 NPA overlay.

**Overlay ordered for California 310 NPA** – The California Public Utilities Commission unanimously decided on an overlay for the 310 NPA. Planning Letter 347 for the 310/424 overlay has been posted to the NANPA web site. Seven-digit and 1+10-digit permissive dialing starts December 31, 2005 and mandatory 1+10-digit dialing starts on July 26, 2006. The new 424 NPA will be open for assignment of numbers on August 26, 2006. ■



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## Don't Forget Your Part 4

A Part 4 is a form that a service provider submits to NANPA to confirm that the code (NXX) assigned to them has been activated, and assignment of numbers has commenced and the code is being used for the purpose specified in the original application.

The Part 4 is due within 6 months of the original effective date returned on the Part 3. If a service provider manually submits a Part 4 after the due date has passed or states that NAS is not allowing them to submit a Part 4 because it is overdue, the Code Administrator will advise to submit the Part 4 to the appropriate regulatory body (NOTE: For the states of Arizona, Kentucky, New Mexico, and Oregon, they are to submit overdue Part 4's to the FCC). A list of regulatory contacts in regards to reclamation can be found on the NANPA website, [www.nanpa.com/reclamation/puc\\_contacts.html](http://www.nanpa.com/reclamation/puc_contacts.html).

Only the State Commissions or the FCC can grant extensions on Part 4's. NANPA is not authorized to grant extensions.

If the service provider requests to modify the code effective date to a later time, the Part 4 Due Date will still be 6 months from the ORIGINAL effective date that was given.

For non-pooled codes, the Part 4 should be submitted to NANPA. However, if the Pooling Administrator (PA) received the original request for the non-pooled NXX, submit the Part 4 to the PA. For pooled codes, submit the Part 4 to the PA.

The Part 4 will be approved if:	The Part 4 will be rejected if:
<ul style="list-style-type: none"> <li>It was submitted within 6 months after the original effective date and the in service date is equal or greater than the effective date and equal or less than the receipt date. Also, the in-service date must be on or after the LERG effective date.</li> <li>It is delinquent, but has been approved by the appropriate regulatory body.</li> </ul>	<ul style="list-style-type: none"> <li>The code is participating in pooling and it was submitted directly to NANPA and not the Pooling Administrator.</li> <li>It was submitted more than 6 months from the original effective date and not approved by the appropriate regulatory body.</li> <li>In-service date indicates that it is before the effective date.</li> <li>In-service date is before the LERG effective date.</li> <li>In-service date indicates that it is after the current date.</li> </ul>

### NRUF survey *continued from page 1*

Overall results indicated:

- Excel spreadsheet (Form 502) is still the most popular method of submission
- Satisfaction with the on-line NAS-NRUF capabilities increases as one uses it more often
- High level of satisfaction with error notifications
- Personal assistance is often needed, regardless of the amount and detail of documentation
- Over 80% of the respondents are satisfied with NANPA promptness in providing assistance
- Education/training is a continual need

NANPA plans to hold training sessions later this year to assist service providers in their interaction and use of NAS-NRUF. ■

### 2004 NANPA evaluation *continued from page 1*

Each year, the NANC is responsible for conducting a performance evaluation of the NANPA. In response to the evaluation, NANPA prepares a Performance Improvement Plan (PIP), which addresses those items identified by the NOWG that require NANPA attention. NANPA has already initiated work on most of these items (e.g., see article on NAS NRUF and NNS/website training), and progress is reviewed each month with the NOWG.

NANPA would like to thank all of those entities that took time to provide their input on this important matter. Your feedback on NANPA's performance is extremely important in our never-ending efforts to meet our customers' requirements. Thanks again for your participation. ■