

Number: PL- 520  
 Date: September 18, 2018  
 Subject: NPA 839 to overlay NPA 803 (South Carolina)  
 Related Previous Planning Letters: none

---

### General Description

On July 26, 2018 the South Carolina Public Service Commission in Docket No. 2018-35-C, Order No. 2018-498 approved an all-services distributed overlay as the relief method for the 803 NPA. The 803 NPA covers the central portion of South Carolina. The new **839 NPA Overlay** will serve the same geographic area currently served by the existing 803 NPA. A map showing the area served by these NPAs is attached.

### Implementation of Relief Plan

Implementation of the 803/839 NPA overlay is as follows:

	<b>Time</b>	<b>Date</b>
Start Network Preparation and Customer Education		April 25, 2019
Start of permissive 10-digit dialing	12:01 AM ET	October 26, 2019
End of permissive dialing and start of mandatory 10-digit dialing	12:01 AM ET	April 25, 2020
Earliest new 839 NPA central office code activation date*	-	May 26, 2020
Earliest date central office codes in the new 839 may be ordered through NANPA	-	March 21, 2020

\* In service Date of the New 839 NPA Overlay.

During the permissive dialing period, subscribers may dial calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

### Central Office Code Listings and NPA Maps

A rate center map of the 803/839 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration, at 732-699-6700.

## Dialing Plan

Coincident with the introduction of mandatory 10-digit dialing on April 25, 2020, the dialing plan for the 803 and 839 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local call	Home NPA (HNPA) or Foreign NPA (FNPA)	10-digits (NPA-NXX-XXXX)*
Toll call	HNPA or FNPA	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10 digit permissible at each service provider's discretion

## Network Testing

All international and domestic carriers should ensure that the new 839 NPA has been activated throughout their networks prior to May 26, 2020. The test number to verify the routing to the 839 NPA will be in service beginning February 26, 2020 through June 26, 2020. The test number to verify the routing to the 839 NPA is: 839-839-1839. A recorded announcement will indicate the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 803 NPA should be directed to Heidi Wayman, NPA Relief Planner, NANPA, on 571-434-5765. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

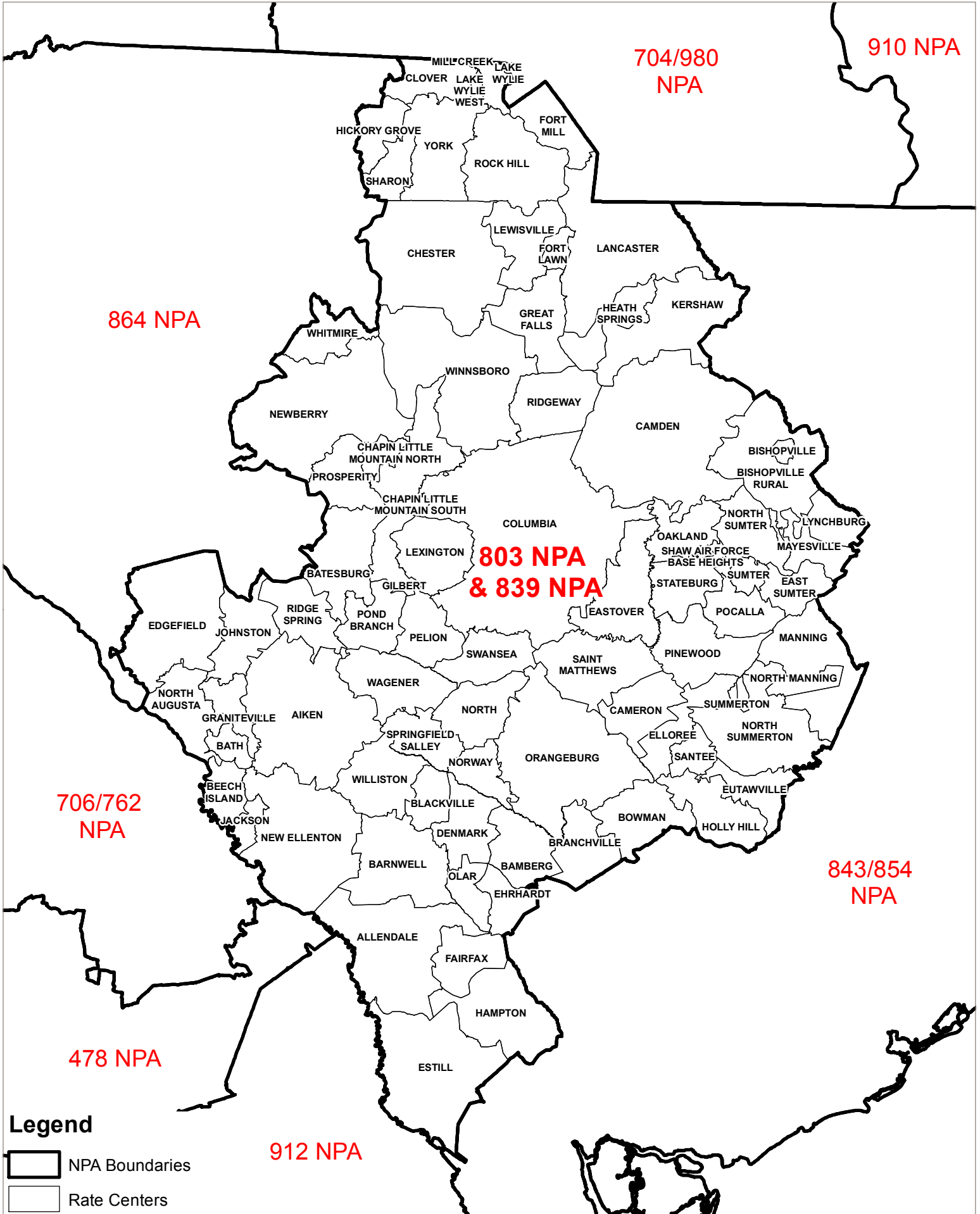
Attached is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

SERVICE PROVIDER CONTACTS:

NAME	COMPANY	TELEPHONE	E-MAIL
Donny McKinnies	365 Wireless	678-916-0624	<a href="mailto:donny@365wireless.net">donny@365wireless.net</a>
Sharon Poer	AT&T	205-969-6975	<a href="mailto:sp1441@att.com">sp1441@att.com</a>
Micki Burton	AT&T	415-417-5026	<a href="mailto:MB1469@att.com">MB1469@att.com</a>
Robert Brezina	Bandwidth.Com	919-297-1072	<a href="mailto:rbrezina@bandwidth.com">rbrezina@bandwidth.com</a> and <a href="mailto:codeadmin@bandwidth.com">codeadmin@bandwidth.com</a>
Kim Campbell	Birch Communications	478-405-3832	<a href="mailto:kim.campbell@birch.com">kim.campbell@birch.com</a>
Rita Schmitz	CenturyLink	608-796-5600	<a href="mailto:Rita.schmitz@centurylink.com">Rita.schmitz@centurylink.com</a>
Margaret Cox	CenturyLink	252-641-3384	<a href="mailto:Margaret.cox@centurylink.com">Margaret.cox@centurylink.com</a>
Allyson Blevins	Charter Communications	314-394-9852	<a href="mailto:allyson.blevins@charter.com">allyson.blevins@charter.com</a>
Shannon Suppa	Choice One	585-530-2849	<a href="mailto:SSUPPA@ELNK.com">SSUPPA@ELNK.com</a>
Bryan Medina	Comcast	720-267-7186	<a href="mailto:Bryan_Medina@cable.comcast.com">Bryan_Medina@cable.comcast.com</a>
John Gutierrez	Comcast	925-424-0164	<a href="mailto:John_Gutierrez@cable.comcast.com">John_Gutierrez@cable.comcast.com</a>
Lee-Ann Peling	Comcast	925-424-0168	<a href="mailto:LeeAnn_Peling@comcast.com">LeeAnn_Peling@comcast.com</a>
Sam Shiffman	Commio	707-726-6260	<a href="mailto:gocommio@gmail.com">gocommio@gmail.com</a>
James Montgomery	Comporium	803-326-6391	<a href="mailto:jamie.montgomery@comporium.com">jamie.montgomery@comporium.com</a>
Mayme Carsten	Farmers Telephone Coop	843-382-1380	<a href="mailto:carstenm@ftc.org">carstenm@ftc.org</a>
Michael Welch	Farmers Telephone Coop	843-372-2427	<a href="mailto:welchm@ftc.org">welchm@ftc.org</a>
Sandra Moore	Farmers Telephone Coop	843-382-1313	<a href="mailto:moores@ftc.org">moores@ftc.org</a>
Judy Geise	Frontier	972-399-5054	<a href="mailto:Judy.geise@ftr.com">Judy.geise@ftr.com</a>
Stephen Bonno	Frontier	585-777-8011	<a href="mailto:stephen.bonno@ftr.com">stephen.bonno@ftr.com</a>
Susan Miller	Frontier	919-941-3411	<a href="mailto:susan.miller@ftr.com">susan.miller@ftr.com</a>
Matthew Nickels	Hargray	843-706-2334	<a href="mailto:nick.nickels@htc.hargray.com">nick.nickels@htc.hargray.com</a>
Patty Mongeau	IDT	973-438-2406	<a href="mailto:Patty.Mongeau@idt.net">Patty.Mongeau@idt.net</a>
Bryan Bethea	Inteliquent	312-380-4549	<a href="mailto:bryan.bethea@inteliquent.com">bryan.bethea@inteliquent.com</a>
Joani O'Neill	Inteliquent	406-496-6522	<a href="mailto:joani.oneill@inteliquent.com">joani.oneill@inteliquent.com</a>
Bruce Schoonover	WOW Internet Cable & Phone	706-645-3966	<a href="mailto:bruce.schoonover@wowinc.com">bruce.schoonover@wowinc.com</a>
Kathy Michaud	Level 3	972-759-9125	<a href="mailto:Kathy.michaud@level3.com">Kathy.michaud@level3.com</a>
Rebecca Jefferson	Metro PCS	813-830-5542	<a href="mailto:Rebecca.Jefferson@T-Mobile.com">Rebecca.Jefferson@T-Mobile.com</a>
Karen Hoffman	Palmetto Telephone	301-459-7590	<a href="mailto:khoffman@jsitel.com">khoffman@jsitel.com</a>
Ben Spearman	PBT Communications	803-894-1104	<a href="mailto:bspearman@pbttel.net">bspearman@pbttel.net</a>
Jami Perez	Peerless Network	312-766-1524	<a href="mailto:jperez@peerlessnetwork.com">jperez@peerlessnetwork.com</a>
Linda Lloyd	South Carolina Net	512-652-7732	<a href="mailto:linda.lloyd@mossadams.com">linda.lloyd@mossadams.com</a>
Linda Lloyd	South Carolina Telecomm	512-652-7732	<a href="mailto:linda.lloyd@mossadams.com">linda.lloyd@mossadams.com</a>

Karen Riepenkroger	Sprint	913-315-8546	<a href="mailto:Karen.S.riepenkroger@sprint.com">Karen.S.riepenkroger@sprint.com</a>
Shaunna Forshee	Sprint	913-315-9108	<a href="mailto:Shaunna.L.forshee@sprint.com">Shaunna.L.forshee@sprint.com</a>
Troy Guichard	T-Mobile	972-464-3694	<a href="mailto:Troy.guichard@T-mobile.com">Troy.guichard@T-mobile.com</a>
Anne Chism	TDS Telecom	608-824-0266	<a href="mailto:anne.chism@tdstelecom.com">anne.chism@tdstelecom.com</a>
Paul Nejedlo	TDS Telecom	608-664-4659	<a href="mailto:paul.nejedlo@tdstelecom.com">paul.nejedlo@tdstelecom.com</a>
Sarah Halko	Telnyx	312-270-8124	<a href="mailto:sarah@telnyx.com">sarah@telnyx.com</a>
Swonda Dixon	TruVista	803-581-9172	<a href="mailto:sdixon@truvista.biz">sdixon@truvista.biz</a>
Craig Wilkins	USA Mobility/ Spok	972-801-0207	<a href="mailto:craig.wilkins@spok.com">craig.wilkins@spok.com</a>
Melissa Schwickerath	US Cellular	773-399-4118	<a href="mailto:melissa.schwickerath@uscellular.com">melissa.schwickerath@uscellular.com</a>
Laura Dalton	Verizon	914-801-0424	<a href="mailto:Laura.r.Dalton@verizon.com">Laura.r.Dalton@verizon.com</a>
Theresa Rico	Verizon	215-440-4120	<a href="mailto:theresa.d.rico@verizon.com">theresa.d.rico@verizon.com</a>
Dana Crandall	Verizon Wireless	682-831-3662	<a href="mailto:Dana.crandall@verizonwireless.com">Dana.crandall@verizonwireless.com</a>
Michael Ortega	Vonage	703-304-8288	<a href="mailto:michael.ortega@vonage.com">michael.ortega@vonage.com</a>
Raushawn Brown	Windstream	501-748-5298	<a href="mailto:Raushawn.Brown@windstream.com">Raushawn.Brown@windstream.com</a>
Beatrice McKoy	Windstream	704-319-1351	<a href="mailto:beatrice.mckoy@windstream.com">beatrice.mckoy@windstream.com</a>
Edward Webber	Windstream	585-340-2854	<a href="mailto:Edward.webber@windstream.com">Edward.webber@windstream.com</a>
Amy Freund	YMAX	267-424-4400	<a href="mailto:Amy.freund@ymaxcorp.com">Amy.freund@ymaxcorp.com</a>

# SOUTH CAROLINA 803 & 839 AREA CODE OVERLAY



**Legend**  
NPA Boundaries  
Rate Centers