

Number: PL-373R1
Date: February 12, 2008
From: Canadian Numbering Administrator (CNA)
Subject: NPA 581 to Overlay NPA 418 (Québec, Canada)
Related Previous Planning Letters: PL-367

This Planning Letter replaces Planning Letter 373 dated February 6, 2008.

In Telecom Decision CRTC 2007-71, *Area code 418 relief plan* dated 13 August 2007, the Canadian Radio-television and Telecommunications Commission (CRTC) approved the introduction of a new area code in the Québec, Canada region currently served by area code 418. The new area code will be implemented in a "distributed overlay" over the exchanges that comprise the current 418 area code on the relief date of **19 September 2008**. The North American Numbering Plan Administration (NANPA) has assigned NPA code 581 for this purpose.

The new overlay NPA will serve the same geographic area as the existing 418 NPA in northern and eastern Québec, Canada, including the cities of Québec, Rimouski, Chicoutimi, Rivière-du-Loup, St-Georges-de-Beauce and Thetford Mines. A map showing the area served by the 418 and new overlay NPA is attached.

Commencing on **21 June 2008** callers dialling using only 7 digits will be provided with a network announcement notifying them to dial local calls using 10-digits, followed by automatic completion of the call. All Canadian carriers operating in NPA 418 will phase in this network announcement during the period 21-27 June 2008, and maintain it for local calls dialed with 7-digits until mandatory local 10-digit dialling is introduced on **6 September 2008**.

After the beginning of mandatory local 10-digit dialling, a network announcement will be activated for 7-digit dialled calls informing the caller that local 10-digit dialling is required and directing the caller to hang up and redial using the area code plus the 7-digit number they are calling. All Canadian carriers operating in NPA 418 phase in this network announcement during the period **6-12 September 2008**. This mandatory local 10-digit dialling announcement will be replaced by a standard network announcement for local calls dialled on a 7-digit basis starting between **8 December 2008** and **15 January 2009**.

The dialling plan for the 418 and 581 overlay area will be as follows:

- All local calls, including Extended Area Service calls, originating within the 418/581 overlay area must be dialled with 10-digits; i.e., NPA-NXX-XXXX.
- Toll and alternately billed service calls originating within the 418/581 overlay area will continue to be dialled with 10-digits after the appropriate prefix digit(s).

The currently existing 7-digit local dialling from the Exchange Areas of Campbellton (New Brunswick) in neighbouring NPA 506 and Labrador City – Wabush (Newfoundland and Labrador) in neighboring NPA 709 into the NPA 418 region will be allowed to continue.

All international and domestic Telecommunications Service Providers (TSPs) should ensure that the new 581 NPA code is activated throughout their networks prior to the relief date of **19 September 2008**.

The following Test Numbers for the new overlay NPA 581 will be made available for testing purposes effective **21 April 2008**. Test calls to verify routing to the new overlay NPA 581 can be made by dialling the 8378 (TEST) numbers. Test calls to verify billing system operations using answer supervision to the new overlay NPA 581 can be made by dialling the 2455 (BILL) numbers.

| <u>Carrier</u> | <u>Test Number</u> |
|-----------------------|---------------------|
| Rogers Communications | 581-510-8378 (TEST) |
| Rogers Communications | 581-510-2455 (BILL) |
| Bell Canada | 581-610-8378 (TEST) |
| Bell Canada | 581-610-2455 (BILL) |
| TELUS Quebec | 581-710-8378 (TEST) |
| TELUS Quebec | 581-710-2455 (BILL) |
| MTS Allstream | 581-810-8378 (TEST) |
| MTS Allstream | 581-810-2455 (BILL) |

Calls successfully completed to the test numbers will receive the following standard recorded announcement:

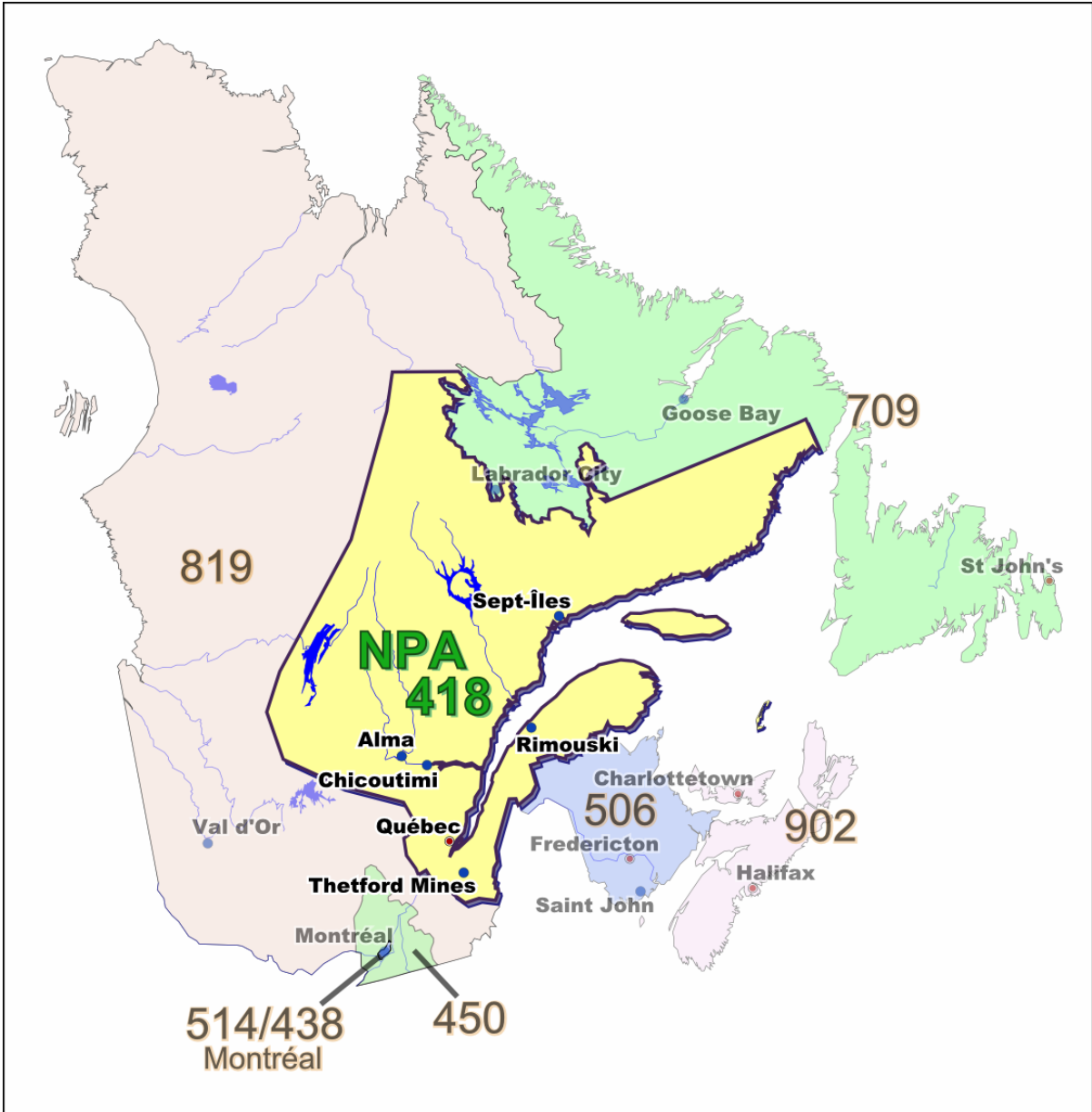
“La communication a été établie avec succès au numéro de vérification de l’indicatif régional 581, à [NOM DU TÉLÉCOMMUNICATEUR], Québec, Canada. You have successfully completed a call to the 581 Area Code Test Number at [CARRIER NAME] in Québec, Canada”.

The Test Numbers will be disconnected between 19 September 2008 and 20 October 2008.

Central Office (NXX) Codes within the new overlay NPA 581 may be assigned to TSPs after **19 March 2008** (i.e., six months prior to the relief date of **19 September 2008**), however, assigned codes cannot be activated in the PSTN prior to **19 September 2008**.

General questions about this relief activity or Central Office Code Administration may be directed to Glenn Pilley or Suresh Khare, CNA, at 613-563-7242. Technical questions should be directed to the appropriate TSP.

Map of NPA 418



Exchange Areas in Neighbouring NPAs 506 and 709 with 7 Digit Local Dialing into NPA 418

| EXCHANGE AREAS IN NEIGHBOURING NPAs 506 and 709 WITH 7 DIGIT LOCAL DIALING INTO NPA 418 | | | | |
|--|--|------------|---|---|
| EXCHANGE | | NPA | NXXs | 7-DIGIT DIALING TO 418 EXCHANGES |
| Labrador City – Wabush, NL | | 709 | 709-280 709-282 709-285 709-288 709-944 | Fermont 418-287 |
| Campbellton, NB | | 506 | 506-753 506-759 506-760 506-789 509-790 | Matapedia 418-865, 418-320 |
| Campbellton, NB | | 506 | 506-753 506-759 506-760 506-789 509-790 | Pointe-a-la-Croix 418-788 |

NPA 418 Exchange Areas

| Exchange Area | Incumbent Telephone Company |
|-------------------------|------------------------------------|
| Aguanish | TELUS Québec |
| Albanel | Bell Canada |
| Alma | Bell Canada |
| Amqui | TELUS Québec |
| Anse-St-Jean | Bell Canada |
| Armagh | TELUS Québec |
| Baie-Comeau | TELUS Québec |
| Baie-Comeau (Hauterive) | TELUS Québec |
| Baie-des-Sables | TELUS Québec |
| Baie-Johan-Beetz | TELUS Québec |
| Baie-St-Paul | Bell Canada |
| Baie-Ste-Catherine | Bell Canada |
| Baie-Trinité | TELUS Québec |
| Barachois | TELUS Québec |
| Batiscan | TELUS Québec |
| Beauceville | Sogetel |
| Bergeronnes | Bell Canada |
| Bic | TELUS Québec |
| Biencourt | Bell Canada |
| Black Lake | Bell Canada |
| Blanc-Sablon | TELUS Québec |
| Boischatel | Bell Canada |
| Bonaventure | TELUS Québec |
| Bonne Espérance | TELUS Québec |
| Cabano | Bell Canada |
| Cap-St-Ignace | TELUS Québec |
| Cap-aux-Meules | Télébec Itée |
| Cap-Chat | TELUS Québec |
| Cap-des-Rosiers | TELUS Québec |
| Caplan | TELUS Québec |
| Carleton | TELUS Québec |
| Causapscal | TELUS Québec |
| Chambord | Bell Canada |
| Chandler | TELUS Québec |
| Chapais | Télébec Itée |
| Charny | Bell Canada |
| Château-Richer | Télébec Itée |
| Chevery | TELUS Québec |
| Chibougamau | Télébec Itée |
| Chicoutimi | Bell Canada |
| Chute-aux-Outardes | TELUS Québec |
| Chute-des-Passes | Bell Canada |
| Clarke City | TELUS Québec |
| Clermont | Bell Canada |
| Cloridorme | TELUS Québec |

| Exchange Area | Incumbent Telephone Company |
|--------------------------|---|
| Colombier | TELUS Québec |
| Courcelles | La Cie de Téléphone de Courcelles Inc |
| Delisle | Bell Canada |
| Desbiens | Bell Canada |
| Disraeli | Télébec Itée |
| Dolbeau | Bell Canada |
| Donnacona | TELUS Québec |
| East Broughton | Bell Canada |
| Esprit-Saint | TELUS Québec |
| Ferland | Bell Canada |
| Fermont | Télébec Itée |
| Forestville | TELUS Québec |
| Frampton | TELUS Québec |
| Garthby | Bell Canada |
| Gaspé | TELUS Québec |
| Girardville | Bell Canada |
| Godbout | TELUS Québec |
| Grande-Entrée | Télébec Itée |
| Grande-Rivière | TELUS Québec |
| Grande-Vallée | TELUS Québec |
| Harrington Harbour | TELUS Québec |
| Havre-Aubert | Télébec Itée |
| Havre-aux-Maisons | Télébec Itée |
| Havre-St-Pierre | TELUS Québec |
| Hébertville | Bell Canada |
| Hébertville-Station | Bell Canada |
| Inverness | Bell Canada |
| Île-aux-Coudres | Bell Canada |
| Jonquière | Bell Canada |
| L'Île Verte | Bell Canada |
| L'Islet | TELUS Québec |
| La Baie (Chicoutimi Co.) | Bell Canada |
| La Doré | Bell Canada |
| La Guadeloupe | Télébec Itée |
| La Malbaie | Bell Canada |
| La Martre | TELUS Québec |
| La Pocatière | Bell Canada |
| La Romaine | TELUS Québec |
| Lac Bouchette | Bell Canada |
| Lac-au-Saumon | TELUS Québec |
| Lac-aux-Sables | TELUS Québec |
| Lac-Etchemin | Sogetel |
| Lac-Frontière | Sogetel |
| Lambton | La Compagnie de Téléphone de Lambton Inc. |
| Laterrière | Bell Canada |
| Leeds | Bell Canada |
| Les Boules | TELUS Québec |

| Exchange Area | Incumbent Telephone Company |
|----------------------------|------------------------------------|
| Les Éboulements | Bell Canada |
| Les Escoumins | Bell Canada |
| Les Méchins | TELUS Québec |
| Lévis | Bell Canada |
| Loretteville | Bell Canada |
| Luceville | TELUS Québec |
| Manicouagan 5 | TELUS Québec |
| Maria | TELUS Québec |
| Matane | TELUS Québec |
| Matapédia | TELUS Québec |
| Metabétchouan | Bell Canada |
| Milot | Bell Canada |
| Mistissini | Télébec Itée |
| Moisie | TELUS Québec |
| Mont-Joli | TELUS Québec |
| Mont-Louis | TELUS Québec |
| Montmagny | TELUS Québec |
| Murdochville | TELUS Québec |
| Mutton Bay | TELUS Québec |
| Natashquan | TELUS Québec |
| Neuville | TELUS Québec |
| New Carlisle | TELUS Québec |
| New Richmond | TELUS Québec |
| Newport | TELUS Québec |
| Normandin | Bell Canada |
| Notre-Dame-des-Laurentides | Bell Canada |
| Notre-Dame-du-Lac | Bell Canada |
| Nouvelle | TELUS Québec |
| Parc-Des-Laurentides | Bell Canada |
| Pentecôte | TELUS Québec |
| Percé | TELUS Québec |
| Péribonka | Bell Canada |
| Petite-Rivière-St-François | Bell Canada |
| Pointe-à-la-Croix | TELUS Québec |
| Pont-Rouge | TELUS Québec |
| Port-Cartier | TELUS Québec |
| Port-Daniel | TELUS Québec |
| Port-Menier | TELUS Québec |
| Portneuf | TELUS Québec |
| Québec | Bell Canada |
| Rimouski | TELUS Québec |
| Rivière-à-Pierre | TELUS Québec |
| Rivière-au-Renard | TELUS Québec |
| Rivière-au-Tonnerre | TELUS Québec |
| Rivière-Bleue | Bell Canada |
| Rivière-du-Loup | Bell Canada |
| Rivière-St-Jean | TELUS Québec |

| Exchange Area | Incumbent Telephone Company |
|---------------------------|------------------------------------|
| Roberval | Bell Canada |
| Sacré-Coeur | Bell Canada |
| Saint-Camille | Sogetel |
| Saint-Fabien-de-Panet | Sogetel |
| Saint-Luc | Sogetel |
| Saint-Magloire | Sogetel |
| Saint-Odilon | Sogetel |
| Saint-Zacharie | Sogetel |
| Sainte-Justine | Sogetel |
| Sainte-Lucie | Sogetel |
| Sainte-Rose | Sogetel |
| Sault-au-Mouton | Bell Canada |
| Sayabec | TELUS Québec |
| Schefferville | Télébec Itée |
| Sept-Îles | TELUS Québec |
| Squatec | Bell Canada |
| St-Adelphe | TELUS Québec |
| St-Agapit | TELUS Québec |
| St-Alexandre | Bell Canada |
| St-Alexis-de-Matapédia | TELUS Québec |
| St-Ambroise-de-Chicoutimi | Bell Canada |
| St-André | Bell Canada |
| St-Anselme | TELUS Québec |
| St-Antoine-de-Tilly | TELUS Québec |
| St-Apollinaire | TELUS Québec |
| St-Augustin (Duplessis) | TELUS Québec |
| St-Augustin-de-Desmaures | TELUS Québec |
| St-Basile | TELUS Québec |
| St-Bernard-de-Dorchester | TELUS Québec |
| St-Casimir | TELUS Québec |
| St-Charles | TELUS Québec |
| St-Côme | TELUS Québec |
| St-Damien-de-Buckland | TELUS Québec |
| St-Éduard-de-Lotbinière | TELUS Québec |
| St-Éleuthère | Bell Canada |
| St-Éphrem-de-Beauce | Le Téléphone de St-Éphrem Inc, |
| St-Fabien | TELUS Québec |
| St-Félicien | Bell Canada |
| St-Ferdinand-d'Halifax | Bell Canada |
| St-Féréol | Bell Canada |
| St-Fidèle | Bell Canada |
| St-Flavien | TELUS Québec |
| St-François | TELUS Québec |
| St-Fulgence | Bell Canada |
| St-Gabriel | TELUS Québec |
| St-Gédéon | Bell Canada |
| St-Gédéon-de-Beauce | TELUS Québec |

| Exchange Area | Incumbent Telephone Company |
|-----------------------------|--|
| St-Georges-de-Beauce | TELUS Québec |
| St-Henri-de-Lévis | TELUS Québec |
| St-Hilarion | Bell Canada |
| St-Honoré | Télébec Itée |
| St-Honoré (Chicoutimi Co.) | Bell Canada |
| St-Honoré (Témiscouata Co.) | Bell Canada |
| St-Irénée | Bell Canada |
| St-Jean-de-Dieu | Bell Canada |
| St-Jean-Île-d'Orléans | Bell Canada |
| St-Jean-Port-Joli | TELUS Québec |
| St-Joseph | TELUS Québec |
| St-Just-de-Bretenières | Sogetel |
| St-Lambert-de-Lauzon | TELUS Québec |
| St-Léon-le-Grand | TELUS Québec |
| St-Malachie | TELUS Québec |
| St-Marc-des-Carières | TELUS Québec |
| St-Martin-de-Beauce | TELUS Québec |
| St-Méthode-de-Frontenac | Télébec Itée |
| St-Michel | TELUS Québec |
| St-Moïse | TELUS Québec |
| St-Nicolas | Bell Canada |
| St-Pacôme | Bell Canada |
| St-Pamphile | TELUS Québec |
| St-Pascal | Bell Canada |
| St-Patrice-de-Beaurivage | TELUS Québec |
| St-Paul-de-Montminy | TELUS Québec |
| St-Philippe-de-Néri | Bell Canada |
| St-Prime | Bell Canada |
| St-Prosper-de-Dorchester | TELUS Québec |
| Saint-Raphaël | TELUS Québec |
| St-Raymond | TELUS Québec |
| St-René-de-Matane | TELUS Québec |
| St-Roch-des-Aulnaies | TELUS Québec |
| St-Siméon | Bell Canada |
| St-Simon-de-Rimouski | TELUS Québec |
| St-Stanislas | TELUS Québec |
| St-Théophile | TELUS Québec |
| St-Tite | TELUS Québec |
| St-Tite-des-Caps | Bell Canada |
| St-Ubalde | TELUS Québec |
| St-Ulric | TELUS Québec |
| St-Urbain | Bell Canada |
| St-Victor-de-Beauce | La Compagnie de Téléphone de St-Victor |
| Ste-Agathe | TELUS Québec |
| Ste-Anne-de-Beaupré | Bell Canada |
| Ste-Anne-de-la-Pérade | TELUS Québec |
| Ste-Anne-de-Portneuf | Bell Canada |

| Exchange Area | Incumbent Telephone Company |
|--------------------------|------------------------------------|
| Ste-Anne-des-Monts | TELUS Québec |
| Ste-Blandine | TELUS Québec |
| Ste-Brigitte-de-Laval | Bell Canada |
| Ste-Catherine | Bell Canada |
| Ste-Claire-de-Dorchester | TELUS Québec |
| Ste-Croix | TELUS Québec |
| Ste-Félicité | TELUS Québec |
| Ste-Hénédine | TELUS Québec |
| Ste-Marie-de-Beauce | TELUS Québec |
| Ste-Perpétue | TELUS Québec |
| Ste-Pétronille | Bell Canada |
| Ste-Rose-du-Nord | Bell Canada |
| Ste-Thècle | TELUS Québec |
| Stoneham | Bell Canada |
| Stratford | Bell Canada |
| Tadoussac | Bell Canada |
| Tête-à-la-Baleine | TELUS Québec |
| Thetford Mines | Bell Canada |
| Tring Jonction | Bell Canada |
| Trois-Pistoles | Bell Canada |
| Val-Alain | TELUS Québec |
| Val-Brillant | TELUS Québec |
| Valcartier | Bell Canada |
| Vallée Jonction | TELUS Québec |
| Ville Degelis | Bell Canada |