

**Number:** PL- 573  
**Date:** 15 November 2021  
**From:** Canadian Numbering Administrator (CNA)  
**Subject:** NPA 354 to Overlay NPA 450/579 (area surrounding Montréal, Québec, Canada)  
**Related Previous Planning Letters:** 526, 533

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This Planning Letter supersedes all previous Planning Letters related to NPA relief planning for NPA 450/579 (area surrounding Montréal, Québec, Canada).

In Telecom Decision CRTC 2021-373, dated 12 November 2021, the Commission determined that relief for area code complex 450/579 in the area surrounding Montréal, Quebec is to be provided by implementing a distributed overlay of new area code 354, effective 22 October 2022.

A previous relief plan was approved in Telecom Decision CRTC 2019-13 (see PL-526) and then deferred indefinitely in Telecom Decision CRTC 2019-347 (see PL-533).

New area code 354 has been assigned by the North American Numbering Plan Administrator (NANPA) and will be implemented as a distributed overlay over the geographic area surrounding Montréal, Québec currently served by the 450 and 579 area codes. The area served by NPA Codes 450/579 and the new 354 NPA Code consists of 129 Exchange Areas, including the Exchange Areas of Granby, Joliette, Laval-Est, Laval-Ouest, Longueuil, Pont-Viau, Sorel, Ste-Therese, St-Hyacinthe, St-Jean, St-Jerome, St-Lambert and Valleyfield in the area surrounding Montréal, Québec, Canada. A map showing the location of the area served by NPAs 450 and 579, and a list of the 129 Exchange Areas are attached to this letter.

When the new 354 NPA is introduced, the dialling plan for the 354/450/579 overlay area will be as follows:

- All local calls, including Extended Area Service calls, originating within the 354/450/579 overlay area must be dialled with 10-digits; i.e., NPA-NXX-XXXX.
- Toll and alternately billed service calls originating within the 354/450/579 overlay area will continue to be dialled with 10-digits after the appropriate prefix digit(s).

All international and domestic Telecommunications Service Providers (TSPs) should activate the new 354 NPA throughout their networks by the start date for network testing (22 June 2022).

The following test numbers for the new NPA 354 will be made available effective 22 June 2022. Routing of calls to NPA 354 can be verified by dialling the 8378 (TEST) numbers which do not provide answer supervision. Billing of calls to NPA 354 can be verified by dialling the 2455 (BILL) numbers which provide answer supervision.

Test Number	Exchange Area (Rate Center)	Carrier
354-610-8378 and -2455	Longueuil	Bell Canada
354-580-8378 and -2455	Valleyfield	TELUS Mobility
354-999-8378 and -2455	St. Jerome	TELUS Mobility
354-710-8378 and -2455	Saint-Lambert	TELUS Quebec

Calls successfully completed to test numbers will receive the following announcement:

“La communication a été établie avec succès au numéro de vérification de l'indicatif régional 354, à [NOM DU TÉLÉCOMMUNICATEUR], Québec, Canada.  
You have successfully completed a call to the 354 Area Code Test Number at [CARRIER NAME] in Québec, Canada.”

The disconnection dates for the test numbers will be between 20 November 2022 and 13 January 2023.

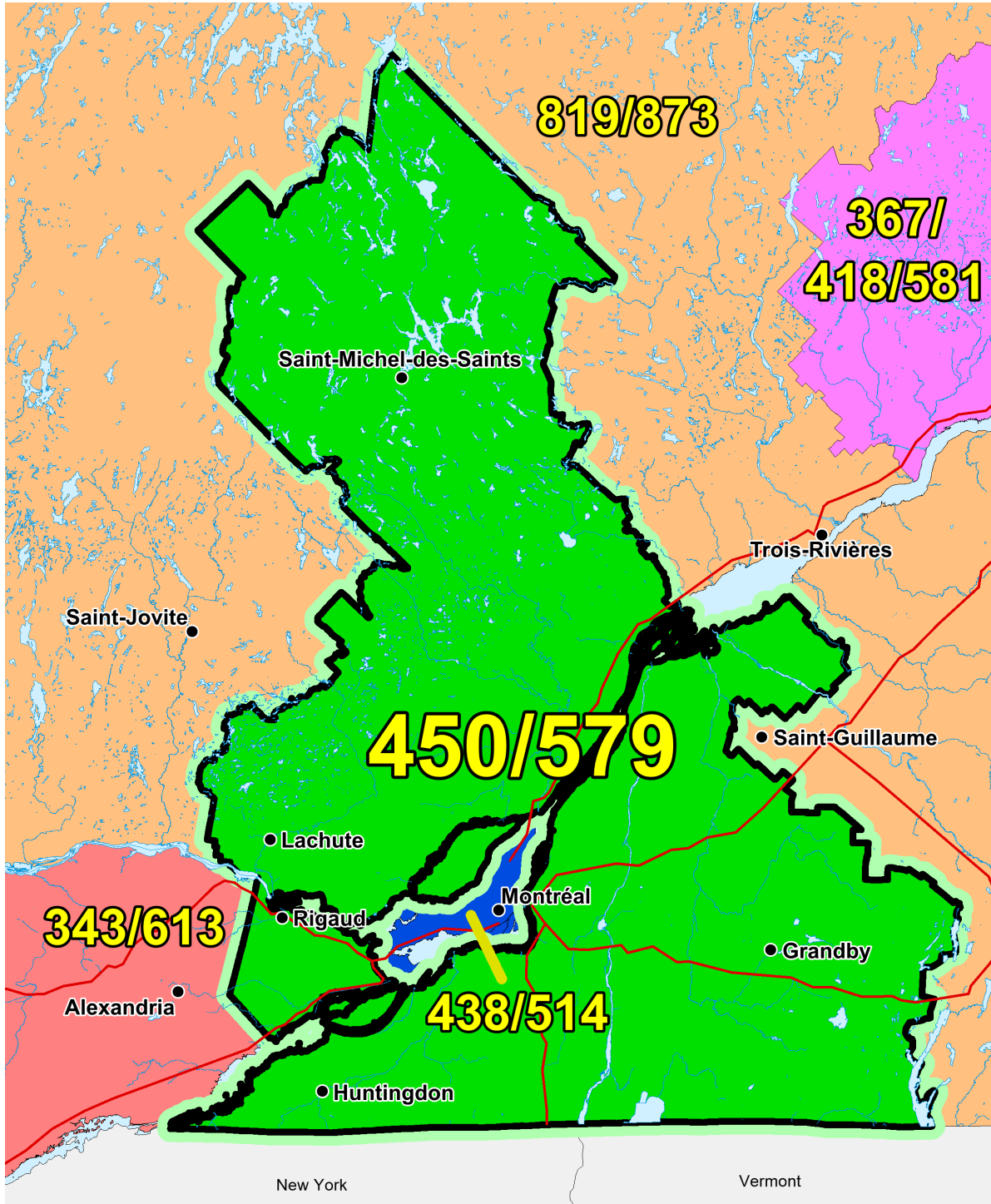
Central Office (NXX) Codes within NPA 354 may be assigned to TSPs starting from 22 April 2022 but cannot be activated in the PSTN prior to the Relief Date of 22 October 2022.

General questions about this relief activity may be directed to Suresh Khare or Kelly T. Walsh, of the Canadian Numbering Administrator (CNA), at 613-702-0016. Specific questions related to telecommunications services and network routing should be directed to the appropriate TSP.

Attachments

Attachment 1

**Map of the 450/579 area**  
(After relief the NPA 450/579 area will be the NPA 354/450/579 area)



## Attachment 2

**Exchange Areas in NPA 354/450/579**

Actonvale
Baie-Du-Febvre
Beauharnois
Bedford
Beloil
Berthierville
Boucherville
Bromont
Brownsburg
Chambly
Chateauguay
Chomedey
Clarenceville
Contrecoeur
Coteau-du-Lac
Coteau-Landing
Cowansville
Crabtree
Dunham
Eastman
Farnham
Franklin Centre
Frelighsburg
Granby
Hemmingford
Henryville
Howick
Hudson
Huntingdon
Joliette
Knowlton
L'Epiphanie-l'Assomption
Lachute
Lacolle
Lanoraie
Laprairie
Laval-Est
Laval-Ouest
Lavaltrie

Lawrenceville
Le Gardeur
Les Cedres
Longueuil
Mansonville
Marieville
Mascouche
Mirabel-Aéroport
Mirabel-St-Augustin
Mirabel-Ste-Scholastique
Morin Heights
Napierville
Notre-Dame-de-Stanbridge
Oka
Ormstown
Pierreville
Pont-Viau
Rawdon
Rigaud
Riviere-Beaudette
Roxton Falls
Saint-Liboire
Shawbridge
Sorel
St-Aime
St-Alphonse-de-Rodriguez
St-Andre Est
St-Barthelemy
St-Blaise
St-Bruno
St-Calixte-de-Kilkenny
St-Cesaire
St-Chrysostome
St-Clet
St-Constant
St-Damase
St-Denis
St-Eustache
St-Felix-de-Valois

## Attachment 2

St-Gabriel-de-Brandon
St-Hippolyte
St-Hugues
St-Hyacinthe
St-Jacques
St-Jean
St-Jean-de-Matha
St-Jerome
St-Jude
St-Lambert
St-Lin
St-Marc
St-Michel-des-Saints
St-Ours
St-Paul-D'Abbotsford
St-Pie
St-Pie-de-Guire
St-Polycarpe
St-Remi
St-Sauveur
St-Simon
St-Thomas-d'Aquin
St-Vincent-de-Paul
St-Zenon
St-Zephirin
Ste-Adele

Ste-Anne-des-Plaines
Ste-Helene-de-Bagot
Ste-Julie-de-Vercheres
Ste-Julienne
Ste-Justine-de-Newton
Ste-Madeleine
Ste-Marguerite
Ste-Marthe
Ste-Martine
Ste-Rosalie
Ste-Rose
Ste-Sabine
Ste-Therese
Ste-Victoire
Sutton
Terrebonne
Upton
Valcourt
Valleyfield
Varenes
Vaudreuil
Venise-en-Quebec
Vercheres
Waterloo
Yamaska