

## Common Errors in Completing NRUF Form 502

Issue	Solution
1. “Field Rate Center is invalid for the NPA given”	SPs may refer to the rate center abbreviation list under “NRUF,” then “Submission Methods and Resources” on the NANPA website for assistance in listing the correct rate center abbreviation.
2. “Email address present in company information is invalid”	The contact person listed on the company information page within the NRUF Form 502 is not a registered user in NAS. If they are registered, their password has expired, or the email address provided must match the NAS profile. Registrations may be re-enabled by contacting the NANPA Customer Support Desk at (866) 623-2282 or <a href="mailto:support@nanpa.com">support@nanpa.com</a> .
3. “Utilization/Forecast reported multiple times”	Remove the duplicate entry from the appropriate utilization and/or forecast form.
4. “Submission must be in Excel .xlsm or .xlsx format”	Submit the correct version of Form 502 as found on the NANPA website under NRUF/Submission Methods and Resources in .xlsm or .xlsx format.
5. “Invalid NPA-State combination on form...”	Enter a correct state abbreviation (e.g., MT) that corresponds to the NPA (e.g., 406.)
6. “Field Assignee/Assignor is missing”	Enter the name of the entity to which intermediate numbers have been assigned or from which intermediate numbers have been received in the “Notes/Assignee” field.
7. “Forecast for Year x is out of range for form...”	Enter no more than one (1) on initial forecast forms (F1a, etc.) Enter no more than 50 on growth forecast forms F1b or F2b. On the F3b, the limit is 100.
8. “Field Donated Block has too many used numbers [value] on form U1”	If the field “Donated to Pool?” is checked on U1, the total numbers reported in the usage columns (Assigned, etc.) cannot exceed 100 (10%) per thousands-block.
9. “Service Provider OCN field does not belong to the user”	The applicable Operating Company Number must be added to the user’s NAS profile.
10. “Submission contains altered forms within the Form 502 workbook”	A worksheet is out of sequence or an extra worksheet (e.g., Sheet 1) was added.