

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
AK	Jean-Paul (Jess) Manois 907-263-2174 john.paul.manois@alaska.gov	Y	A	PUC has 180 days to address docketed matter.	Neither - Petition must be filed in writing with sufficient information to support the request.	Y	N	Y
AL	Dee Newman 334-242-4272 Dee.Newman@psc.alabama.gov	Y	O	30	Petition filed with Secretary/PS C	Y	N	Y
AR	Elana Foley 501-682-5658 elana.foley@arkansas.gov	Y	O	30-45 days	Neither, a formal docket is created, but the application can be submitted electronically via the Commission Electronic Filing System (EFS)	Y	N	Y
AZ	Alexander Abramson 602-542-3635 aabramson@azcc.gov	Y	A	10	E or Letter	Y	N	Y
CA	Lina Khoury	Y	A	10	E	Y	N	Y

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
	415-703-1739 Lina.Khoury@cpuc.ca.gov							
CO	Gladys Rey 303-894-2843 gladys.rey@state.co.us	Y	A	10	E or letter	Y	N	Y
CT	Quat Nguyen 860-827-2696 quat.nguyen@ct.gov	Y	A	5	Letter filed w/ DPUC under 96-11-10	Y	N	
DC	Timour Skrynnikov 202-626-9172 tskrynnikov@psc.dc.gov	Y	A	16	Letter filed with Secretary/DC PSC	Y	N	Y
DE	Lisa Driggins 302-736-7550 Lisa.Driggins@delaware.gov	Y	O	60	Letter	Y	N	Y
FL	Greg Fogleman 850-413-6574 gfoglema@psc.state.fl.us	Y	Admin Order	44	Petition filed w/ PSC	Y	N	N - customer will be contacted
IA	Dominic Baldi 515-725-7326 dominic.baldi@iub.iowa.gov	Y	O	10	Standard Filing Process	Y	N	N
ID	Johan Kalala-Kasanda 208 334-0361 Johan.Kalala-Kasanda@puc.idaho.gov	Y	O	15	E	Y	N	Y
IL	George Light 312-814-8591 George.Light@illinois.gov	Y	A	10	E or Letter	N	Y	Y

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
	Bryan Pemble 217-557-9882 bryan.pemble@illinois.gov							
IN	Sally Getz 317-234-1543 sgetz@urc.in.gov Kendall Query 317-233-5249 Kquery1@urc.in.gov	Y	O	30	Neither	Y	N	Y
KS	Drennan Dolsky 785-271-3142 d.dolsky@kcc.ks.gov	Y	O	10	Neither	Y	N	N
KY	Jeb Pinney 502-782-2587 jeb.pinney@ky.gov	Y	O	20 (Depends on specific nature of request and sufficiency of information filed with the petition)	Neither - Petition must be filed in writing with sufficient information to support the request	Y (Snapshot of NANPA website detailing denials acceptable)	N (Evidence of denial by the Administrator is required)	N (Must identify customer and discuss specific resources required and why)
LA	Don Dewald 225-342-5710 Don.Dewald@la.gov	Y	A	10	Neither	Y	N	Y

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
MA	Armine Simonyan 617-368-1106 armine.simonyan@mass.gov	Y	A	7	E	Y	Y	Y
MD	Pam Coates 410-767-8021 pamela.coates1@maryland.gov	Y	A	1	E	Y	N	N
ME	Michael Johnson 207-287-1572 michael.r.johnson@maine.gov	Y	A	7	Must be written	N	Y	Y
MI	Josh McConkie 517-284-8198 McConkieJ@michigan.gov Wendy Thelen 517-284-8194 thelenw@michigan.gov	Y	A	10	E	Y	N	Y
MN	Marc Fournier 651-201-2214 marc.fournier@state.mn.us	Y	A NOTE	10	E	Y	N	Y
MS	Tim Jones 601-961-5419 tim.jones@mpus.ms.gov Tera Agee 601-961-5422 Tera.Agee@mpus.ms.gov	Y	O	30	Petition filed with Executive Secretary of Mississippi PSC	Y	N	Y

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
MO	Kari Salsman 573-526-5630 Kari.Salsman@psc.mo.gov	Y	O	3 Weeks	Filed in a case	Y	N	Y
MT	Katie Sheard 406-444-4266 katie.sheard@mt.gov	Y	O					
NC	Nathan Barber 919-733-0848 nbarber@ncuc.net	Y	O	5	Neither - Petition must be filed in writing with sufficient information to support the request.	Y	N	Customer request should be included but is not required.
ND	Victor Schock 701-328-3397 vschock@nd.gov	Y	O	1 month	Petition must be in writing with both paper and electronically filed.	Y	N	Y
NE	Cullen Robbins 402-471-0230 cullen.robbins@nebraska.gov	Y	A	3-8 Business Days	Note E	Y	N	Y
NH	Amanda Noonan 603-271-1164	Y	A	20	Neither - Petition must be	Y	N	Y

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
	amanda.o.noonan@energy.nh.gov				filed in writing with sufficient information to support the request			
NJ	Jimarli Figueiredo 609-633-9727 jimarli.figueiredo@bpu.nj.gov	Y	A	15	E or Letter	Y	N	Y
NM	Brady Tolleson 505-501-4386 brady.tolleson@state.nm.us	Y	A/O	5	E- Safety valve checklist must be filed with the Staff	Y	N	N
NY	Lauriann Mullen 518-457-5762 Lauriann.Mullen@dps.ny.gov	Y	A	10	File officially with Secretary	Y	N	Y
OH	Robbin Russell 614-644-0401 robbin.russell@puco.ohio.gov Jay Agranoff 614-466-0108	Y	O	Varies, but 10 business days is target if information is complete.	Legal Motion	Y	N	Y
OK	Jenny Dillon 405-521-4114 jenny.dillon@occ.ok.gov	Y	A	Less than 10	E (Requests should be submitted to both emails	Y	No	Yes

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
					listed)			
OR	Russell Beitzel 503-378-6628 Russell.Beitzel@puc.oregon.gov	Y	A/O-Both	NA	Requests must be submitted to the Oregon PUC e-docket system	Y	N	Y
PA	John-Paul Rodgers 717-787-9115 johrodgers@pa.gov	Y	A	10-day review with a Secretarial Letter issued addressing the request	File 2 ways: File officially with PUC Secretary's Bureau, and additionally submit request and documentation to both email addresses	Y	N	Y
PR	Oswaldo Soto-Garcia 787-756-0804 X3097 osvaldo.soto@jrsp.pr.gov	Y	O	NA	Neither	Y	N	Y
RI	Cindy Wilson-Frias 401-780-2147 Cynthia.WilsonFrias@puc.ri.gov	Y	A/O–Both	30	Neither – via hardcopy only	Y	N	Y
SC	Kari Munn (ORS) 803-737-0821 kmunn@ors.sc.gov Clayton Vaughn	Y	O	30	E	Y	N	N

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
	803-737-0837 cvaughn@ors.sc.gov							
SD	Joseph Rezac 605-773-5285 Joseph.Rezac@state.sd.us	Y	O	10	Neither (paper letter)	Y	N	Y
TN	John Hutton 615-741-3939 X152 John.hutton@tn.gov	Y	O	10 days or next Agenda Conference	Neither	Y	N	Y
TX	Patricia Garcia 512-936-7222 patricia.garcia@puc.texas.gov	Y	A/O	Varies, generally less than 20 days	Neither	Y	N	Y
UT	Casey Coleman 801-530-6775 ccoleman@utah.gov	Y	A	3-5 days	E or written letter	Y	N	Y
VA	Pam Genung 804-371-9050 Pam.Genung@scc.virginia.gov	Y	A	10	E	Y	N	Y
VT	Gregg Faber 802-828-2358 Gregg.Faber@vermont.gov	Y	Assigned to Hearing Officer	Case Dependent	Neither	Y	N	Y

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
WA	<p>Rebecca Beaton 360-664-1287 rebecca.beaton@utc.wa.gov</p> <p>Jonathon Church 360-664-1295 jonathon.church@utc.wa.gov</p>	Y	O	20	E (request must be formal and filed, may be in the form of an email to the UTC Records with appropriate documents)	Y	Y	Y
WI	<p>Peter Jahn 608-267-2338 peter.jahn@wisconsin.gov</p>	Y	An order is required but issuance is delegated to the Division Administrator	10	The provider must file its request in the Commission’s Electronic Regulatory Filing System (ERF)	Y	No	No, however, staff does require the provider to file a letter from the customer outlining their numbering request as well as any other extenuating circumstances which should be considered.
WV	<p>Steve Wilson 304-340-0492 swilson@psc.state.wv.us</p>	Y	An order is required.	Case dependent.	Neither	Y	N	N

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

State	State Contact Name and Telephone Number	Does State Handle Safety Valves?	Admin.Process (A) or is an Order(O) Required?	Typical Number of Days Needed for Decision?	Waiver Request via Email (E) Or Telephone Call Or Both Accepted?	Copy of NANPA “Denial” Required ?	Can SP Go Directly To State If Fails MTE/Utilization?	Copy of Customer Order Required?
WY	Luy Luong 307-777-5714 luy.luong@wyo.gov	Y	A	ASAP	Letter	Y	N	Y

State	Notes
OK	Process is generally informal, initiated by an email or letter requesting safety valve action. Request must have supporting details as to denial, reason for additional resources, and anything else that might support request (customer letter, etc.). Usually processed within 3-5 days, but might be as long as ten days. If additional information is needed, this request is usually transmitted to the SP within a day or two after receipt of request.
NH	Service provider must submit a petition, which becomes a docketed item. Typical number of days does not include date telephone call was made or additional time required to obtain all necessary information. Staff issues a memo and draft letter (approving or disapproving) to the Commissioners after Division Director approval. Safety valve petitions have not to date requested expedited 10-day treatment per FCC NRO.
NE	Nebraska processes Safety Valve requests administratively but does obtain Commission approval at regularly scheduled meetings (usually weekly on Tuesday). Agenda is set three days before meeting date therefore, approval time normally would range from 3-8 business days.
GA	The Georgia Public Service Commission meets to render decisions on cases on the 1 st and 3 rd Tuesday of each month. Therefore, the filing date and completeness of each filing is critical in determining how soon the petition is acted upon. The service provider can notify the contact person(s) that a request is forthcoming via telephone or email. However, according to the GA PSC filing requirements, the service provider must also file with the Executive Secretary and the Consumer’s Utility Counsel Division. (To review the filing requirements, go to the GA PSC’s web site www.psc.state.ga.us , click on “PSC Calendar, Agendas, and Filing Procedures”.)
KY	Upon filing of a petition to override a NANPA/PA decision, the Commission staff will process the request and if sufficient grounds exist for a waiver to be granted, staff will issue a recommended Order for the Commission’s consideration. The petition is reviewed pursuant to 47 CFR 52.15 and there are no state rules/regulations pertaining specifically to such petitions. There are no established procedural schedules for waiver requests, but Commission staff always attempts to process such filings in an expedited manner.
MN	Although no commission order is required, each request is formally docketed.

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.

Safety Valve (State Waiver) Process – Quick Sheet
Updated December 18, 2023

NJ	Safety Valve waiver requests are handled administratively and at the staff level. A service provider may however appeal to the Board any adverse staffaction.
SC	A directive may serve as an order if it contains an order number and note that it serves as an order.

NOTE: These are informal comments only and should not be considered to be legal requirements or guidelines. Please contact each state commission to clarify actual process.